

# CALIFORNIA VS HATE LIBRARY TOOLKIT

Welcome to the California vs Hate Library Toolkit! This comprehensive resource is designed to assist libraries across California in promoting and implementing an anti-hate program within their communities. By utilizing this toolkit, libraries can play a vital role in **fostering inclusivity, empathy, and understanding** to ultimately **help combat hate and discrimination**.



CALIFORNIA  
STATE LIBRARY





## WHAT IS CALIFORNIA VS HATE?

The California vs Hate initiative is a non-emergency reporting system designed to support individuals and communities targeted for hate. It's a valuable tool that individuals and communities can utilize to report acts of hate if they are targeted because of their race, color, national origin, gender, gender identity, sexual orientation, religion, disability, or on the basis of another protected characteristic. We help people targeted for hate identify options for next steps by connecting them with trauma-informed services and culturally competent resources. We can also help community based organizations and other groups who may serve individuals targeted for hate identify resources to help them help their constituents. With hate crime on the rise, this initiative aims to empower individuals by giving them a voice and connecting them with the support and resources they need.

## WHY PARTNER WITH US?

Hate, discrimination, and bias continue to be persistent issues across California. It's vital for local organizations to be on the forefront in addressing these issues. The California vs Hate Library Toolkit is designed to empower libraries in building stronger communities that celebrate diversity and inclusion.

Local libraries are often at the heart of communities and hold a unique position to share messages of understanding, respect, and unity. California vs Hate is dedicated to providing in-community support, materials, and resources to help libraries maintain their place in the community as a safe and accepting public resource for all.

## WHAT DOES PARTNERSHIP LOOK LIKE?

California vs Hate invites organizations, community groups, and individuals to partner with us in combating hate. By promoting the initiative, sharing graphics, and driving awareness, partner libraries can make a significant impact in their communities. Through education, outreach, and collaboration, this partnership can have a lasting impact, making communities feel safer and more inclusive for everyone.



### Bookmarks

Click [here](#) to download and print our CA vs Hate bookmark to share with library patrons.

# ENGAGEMENT OPPORTUNITIES

## Display California vs Hate Posters

Libraries can take a visible stand against hate by displaying posters and informational materials in high traffic areas.

## Computer Screensavers

Libraries can use screensavers on public computers that display information about the California vs Hate initiative. This visual communication method reaches a wide audience and effectively educates patrons as they use library resources.

## Bookmarks

Libraries can share bookmarks with California vs Hate messages and information. These functional and portable tools can be distributed to patrons, reminding them to stand against hate and spreading awareness beyond the library.

## Digital Content

Libraries are encouraged to use the customizable content, including social media templates, infographics, and newsletters to spread the California vs Hate message through various channels. This helps in creating awareness and educating the public.

Libraries can also follow and uplift California vs Hate content from the California Civil Rights Department on Instagram, Facebook, X [formerly Twitter], and LinkedIn.

## Develop Book Lists and Displays

Create reading lists for different ages that include diverse authors, characters, and anti-hate messaging and/or general book displays with resources that educate against discrimination. In partnership with the LA vs Hate campaign, LA County Library developed a Summer of Solidarity book list that showcases best practices on how to do this.

## Host Empowering Events

Libraries can host workshops, panel discussions, or events focusing on hate, discrimination, diversity, and inclusion. Involving individuals such as local activists, authors, or experts can provide different perspectives and facilitate open discussions for learning. For inspiration, check out the community events from LA vs Hate!

## Build Alliances

Libraries can identify and collaborate with community partners like local organizations, schools, or law enforcement agencies. These partnerships help to distribute hate crime reporting resources more effectively. Libraries can work with these partners to share resources, host events, and educate the public, creating a cooperative network to address hate.

# UNITED AGAINST HATE: CREATING A SAFER CALIFORNIA FOR ALL

## How It Works: California vs Hate

The California vs Hate initiative, led by the California Civil Rights Department, focuses on culturally competent and trauma-informed resource provision for victims and improvement of hate crime reporting. It collects data to boost services for those affected by hate incidents. With permission of the person who reported the act of hate, anonymous reports are shared to aid in understanding, prevention, and response to hate incidents among governmental entities and community leaders. It encourages active involvement in promoting diversity, equity, and inclusion.

The goals of California vs Hate are to help individuals and communities targeted for hate identify options for next steps after a hate incident or hate crime and connect people targeted for hate with culturally competent resources. California vs Hate aims to help develop a more comprehensive understanding of hate activity occurring within California to improve hate crime prevention and response.

# DEFINING HATE / GLOSSARY

## Hate Incident:

A hostile expression or action that may be motivated by bias against another person's actual or perceived identity(ies) and/or because that person is a part of a protected group.

Perpetrators may be motivated by different discriminatory biases, including, but not limited to, bias on the basis of race, color, disability, religion, national origin, sexual orientation, or gender, including gender identity.

There are two main kinds of hate incidents – (1) acts of hate that are not crimes but violate civil rights laws, and (2) acts of hate that may not violate the law but still cause significant harm in a community.

## Hate Crime:

Under California law, a hate crime is a criminal act committed, in whole or in part, because of one or more of the following actual or perceived characteristics of the victim: disability, gender, nationality, race or ethnicity, religion, sexual orientation; or because of the person's association with a person or group with one or more of these actual or perceived characteristics.

## Discrimination:

The unfavorable treatment of individuals based on characteristics such as race, gender, or religion. It is the denial of fairness and equality.

## Bias:

A tendency to have preconceived notions or attitudes towards individuals or groups, often leading to unfair judgments or treatment.

## Support and Contact:

Libraries can reach out to the California vs Hate team for questions or support at [info@cavshate.org](mailto:info@cavshate.org).

# HOW TO REPORT HATE:

Any victim or witness of a hate incident or crime in California can report online at any time at **CAvsHate.org**.

Alternatively, call **833-8-NO-HATE** (833-866-4283) **Monday-Friday from 9:00 am - 6:00 pm**. Outside these hours, leave a voicemail or call 211 for support. Online reporting is available in 15 languages, and the hotline provides support in over 200 languages.

# WHAT HAPPENS AFTER REPORTING?

- Callers connect with professionals trained in **culturally competent** communication and **trauma-informed** practices.
- A care coordinator collects additional information and connects individuals with community-based **legal, mental health, mediation, and financial support services**.
- Reports are **confidential** and can be anonymous. Identities are not disclosed without consent unless required by law.

*Disclaimer: This toolkit offers general guidance. Libraries are encouraged to adapt content to meet their community's specific needs and comply with local regulations.*